

TNC Data Applications in San Francisco



San Francisco
County Transportation
Authority

Communications & Conveyance Committee Oversight Hearing
June 18, 2025

Major rulemaking milestones through 2022

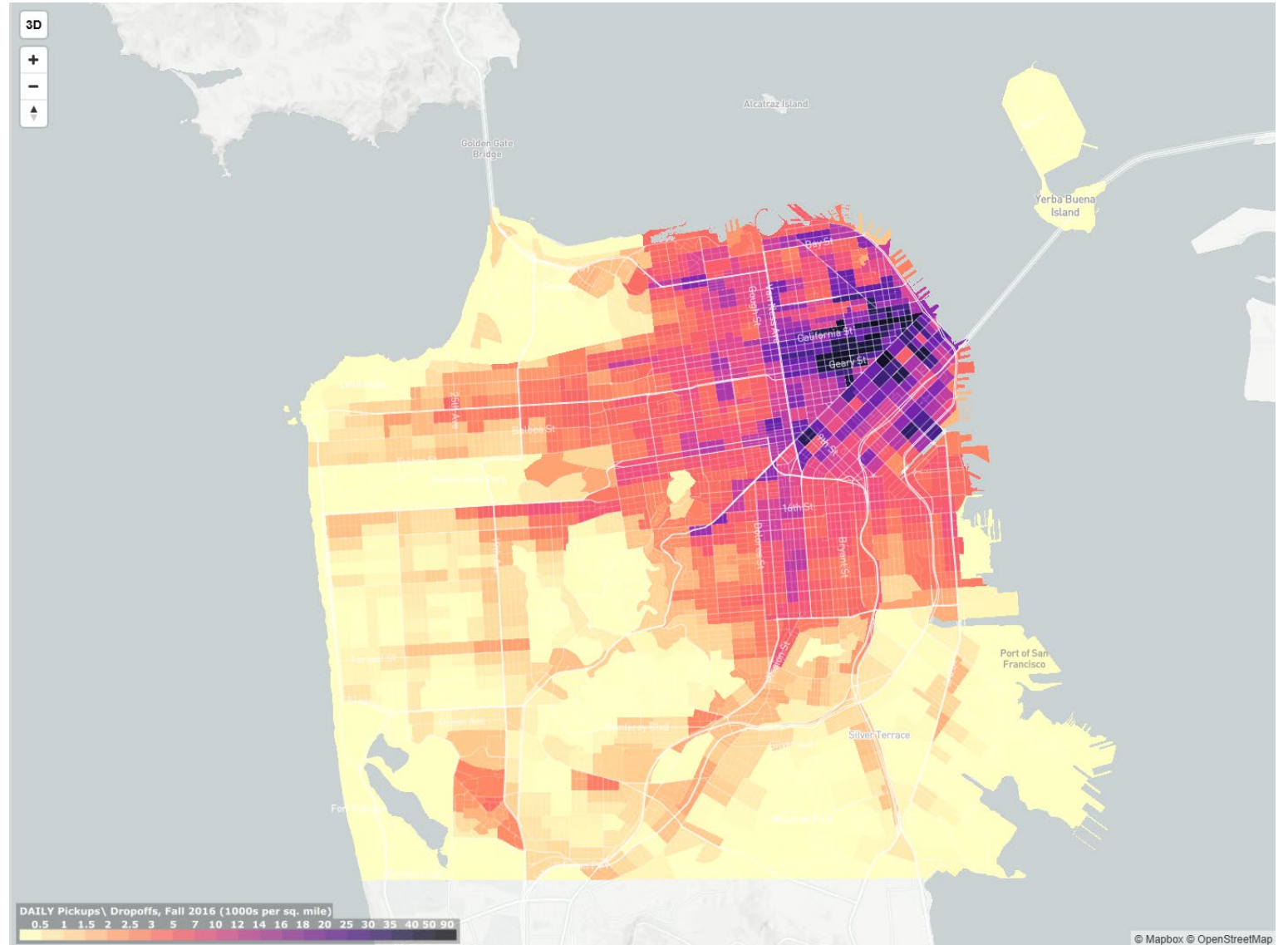
DOCUMENT	PUBLISHED	DESCRIPTION
Order Instituting Rulemaking	12/20/2012	Opens Rulemaking R12-12-011
Decision 13-09-045	9/23/2013	Establishes annual reporting requirements, including trip-level data. Footnote 42 is grants a presumption of confidentiality to Annual Reports.
Decision 16-04-041	4/25/2016	Directs TNCs to submit plans for studying impacts to traffic-related injuries, impacts to the environment, traffic congestion, and VMT, and directs TNCs to demonstrate that fares are calculated by time and distance for fare-splitting rides in accordance with Pub. Util. Code § 5401.
Decision 20-03-014	3/16/2020	Removes presumption of confidentiality, places burden on TNCs to show data should not be public, defines procedure for claiming confidentiality. Deletes Footnote 42.
2020 Confidentiality Ruling	12/21/2020	Pursuant to the Uber 2020 Motion for Confidential Treatment and Lyft 2020 Motions for Confidential Treatment , grants the requests for confidential treatment for a limited number of data items, and denies the balance.
Decision 21-06-023	6/4/2021	Modifies D. 20-03-014 to revise findings of fact and conclusions of law, but leaves the order in-tact. Denies the Uber and Lyft Requests for Rehearing of D. 20-03-014.
2021 Confidentiality Ruling	11/24/2021	Pursuant to the Uber , Lyft , HopSkipDrive , and Nomad 2021 Motions for Confidential Treatment , grants the requests for confidential treatment for a limited number of data items, and denies the balance.
Decision 21-12-003	12/3/2021	Adopts settlement agreement between the CPUC Consumer Protection and Enforcement Division (CPED), Uber, and The Rape, Abuse & Incest Nation Network, Inc. (RAINN) directing CPED and Uber to file a joint motion proposing to waive the presumption of confidentiality for reports filed prior to D. 20-03-014 (2014-2019).
Decision 22-05-033	5/6/2022	Denies Lyft's appeal of the 2020 Confidentiality Ruling.
Decision 22-06-023	6/3/2022	Grant's Lyft's Emergency Motion for Stay of D22-05-033 pending a ruling on Lyft's Application for Rehearing of D. 22-05-033.



TNCs Today Report

TNC data collected
in fall 2016

Estimated 170,000
average daily vehicle
trips in San Francisco

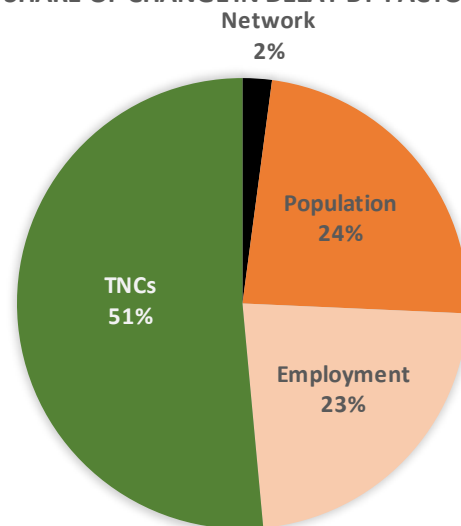


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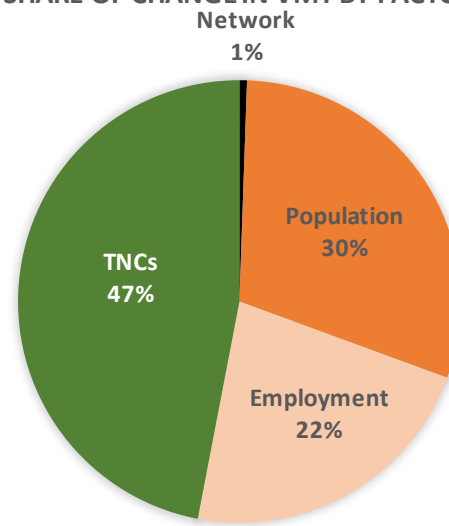
Source: TNCs Today (2017), <https://tncstoday.sfcta.org/>

Cause of Changes in Congestion (2010-2016)

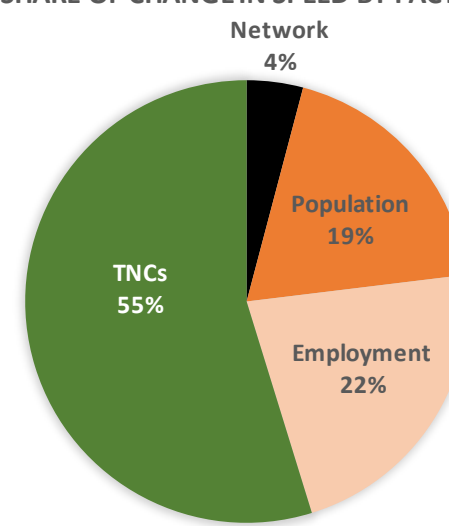
SHARE OF CHANGE IN DELAY BY FACTOR



SHARE OF CHANGE IN VMT BY FACTOR



SHARE OF CHANGE IN SPEED BY FACTOR



Source: TNCs & Congestion, <https://www.sfcta.org/projects/tncs-and-congestion>

2020 TNC Annual Report Completeness

REPORT NAME	UBER	LYFT
Driver Names & IDs	Withheld	Withheld
Accessibility Report (Confidential)	100%	100%
Accessibility Report (Public)	100%	100%
Accessibility Complaints (Confidential)	100%	100%
Accessibility Complaints (Public)	100%	100%
Accidents & Incidents	95%	87%
Assaults & Harassments	100%	79%
50000+ Miles	100%	57%
Number of Hours	100%	100%
Number of Miles	100%	100%
Driver Training	100%	100%
Law Enforcement Citations	100%	81%
Off-platform Solicitation	100%	80%
Aggregated Requests Accepted	100%	100%
Requests Accepted	100%	26%
Aggregated Requests Not Accepted	100%	100%
Requests Not Accepted	100%	38%
Suspended Drivers	100%	100%
Total Violations & Incidents	100%	100%
Zero Tolerance	100%	82%

	2020	2021
Uber	> 99.99%	28%
Lyft	36%	30%



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Source: TNCs 2020, https://tncs2020.sfcta.org/ch2_compliance/

Where are TNC Trips Happening?

64% are in Los Angeles, San Francisco, and San Diego counties

San Francisco has 500x more trips per square mile than the rest of the state



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Source: TNCs 2020, https://tncs2020.sfcta.org/ch2_compliance/



Thank you.

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Modeler

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